

## Optal Group Cookies Notice

This Cookies Notice applies to the following websites:

- a) [www.optal.com](http://www.optal.com)
- b) [www.invapay.com](http://www.invapay.com)

together with any online customer platforms operated by the Optal Group in connection with its products (each being, a “Site”).

The Optal Group is committed to protecting and respecting your privacy.

This Cookies Notice should be read together with our [Privacy Notice](#) and explains what cookies are and how and why they may be stored on and accessed from your device when you access one of our Sites.

### What are cookies?

Cookies are text files containing a small amount of data, usually a unique string of letters and numbers. They are stored on and accessed from your device when you visit a website (including any of our Sites). Cookies are widely used in order to make websites work, or work more efficiently, and allow a website to recognise your visit from those of other users of the website. You can find more information at [www.allaboutcookies.org](http://www.allaboutcookies.org) and [www.youronlinechoices.eu](http://www.youronlinechoices.eu).

The table below explains the cookies we use on our Sites and why:

Website cookies:

Cookie	Description
Google Analytics cookies	We use Google Analytics cookies to help us measure how users interact with our websites. Information about Google Analytics cookies can be found on the following sites:  <a href="https://policies.google.com/technologies/cookies">https://policies.google.com/technologies/cookies</a> <a href="https://support.google.com/analytics/answer/6004245">https://support.google.com/analytics/answer/6004245</a> <a href="https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage">https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage</a>
Vimeo cookies	Our websites may use <a href="#">Vimeo</a> to display some video content. Vimeo also uses cookies to improve user experience and store preferences on the videos. For information about Vimeo cookies, please read Vimeo’s cookie policy <a href="#">here</a> and its privacy policy <a href="#">here</a> .
Cookie Consent cookies	Our websites may use Cookie Consent cookies to alert users about the use of cookies on our website(s). Information about Cookie Consent cookies can be found <a href="#">here</a> .
Hotjar cookies	Our websites may use <a href="#">Hotjar</a> in order to better understand our users’ needs and to optimize this service and experience. Hotjar is a technology service that helps us better understand our users experience (e.g. how much time they spend on which pages, which links they choose to click, what users do and don’t like, etc.) and this

	enables us to build and maintain our service with user feedback. Hotjar uses cookies and other technologies to collect data on our users' behaviour and their devices (in particular device's IP address (captured and stored only in anonymized form), device screen size, device type (unique device identifiers), browser information, geographic location (country only), preferred language used to display our website). Hotjar stores this information in a pseudonymized user profile. Neither Hotjar nor we will ever use this information to identify individual users or to match it with further data on an individual user. For further details, please see Hotjar's privacy policy by clicking on this <a href="#">link</a> . Alternatively, you can opt out by following this <a href="#">opt-out link</a> .
--	---

Online customer platform cookies:

Cookie	Description
XSRF-TOKEN	Protects against client side cross site scripting.
__RequestVerificationToken	Protects against server side cross site scripting.
incap_ses_*_*	Utilized for site security by our WAF (Web Application Firewall) – Imperva Incapsula.
visid_incap_*	Utilized for site security by our WAF (Web Application Firewall) – Imperva Incapsula.
communityId	Keeps track of the community for the currently logged in user.
identity	Keeps track of the name of the currently logged in identity.
JSESSIONID	The session id for the current session.
AWSELB	Stores the server assigned to the current session and allows the balancer to forward the requests to the correct server.
serverTime	Sets the session start time to calculate the session inactivity time.
sessionExpiryTime	Stores the session expiry time to display message to user when timeout approaches and forces a session logout after 15 minutes of inactivity.
clientTimeOffset	Stores the difference between the user local time and server time to calculate the correct session timeout value.
lastActivity	Stores the last activity time to display message to use when timeout approaches and forces a session logout after 15 minutes of inactivity.

### Refusing or withdrawing your consent to the use of cookies

You may refuse to accept cookies or manage which cookies you receive by altering the settings on your internet browser. For further information about how to do so, please refer to your browser 'help' section or visit [www.allaboutcookies.org](http://www.allaboutcookies.org) or [www.aboutcookies.org](http://www.aboutcookies.org). Please note that if you adjust your internet browser settings to refuse the setting of cookies, you may be unable to access or use fully certain parts or functionality of any Site.



### **Your consent to the use of cookies**

By continuing to use any of our Sites without changing your settings, you are agreeing to our use of cookies.

### **Contact us**

If you need further information or have any questions or complaints about our use of cookies, please contact our Data Protection Manager by emailing [compliance@optal.com](mailto:compliance@optal.com) or writing to us at 17 Moorgate, London EC2R 6AR.

This Cookie Notice and/or the [Privacy Notice](#) may be amended by us at any time. Please check this page periodically to inform yourself of any changes.

Last updated: 7 August 2018